



MeasureShield

Gain peace of mind by including our MeasureShield protection to your purchase.

With a nominal increase of just 10% to your total order, we assure you that we'll modify or replace your blinds if there's a slip-up in your measurements..

Claim Period:

You've got a 14-day window from the day your blinds are delivered to make a claim under the MeasureShield protection.

What's Covered?

If you've bought MeasureShield with your original order, we'll help you sort out errors you've made in measuring for your new blinds. With MeasureShield, you can only alter the size (Width and/or Drop) of your order. You'll notice the MeasureShield option alongside relevant products in your basket when you select it.

What's Not Covered?

The following scenarios are outside the cover provided by MeasureShield protection:

- Mix-ups in colour choice - all claims must strictly be for identical products, specifications, and colours.
- Ordering an unsuitable product
- MeasureShield is applicable only to the specific "Made to Measure" blinds listed in your basket.
- Any extras such as parts & accessories aren't included.
- Any price difference if the replacement blind is bigger.
- Any costs incurred in sending the blinds back to us.
- Any charges for re-delivery.
- Size variations that fall within our Tolerance (refer to section 1d. Terms & Conditions).
- We won't remake a blind within a variance of +/- 5-8mm of the original Width or Drop.
- Any business orders, wholesale, or trade.
- No refunds will be issued for any price difference if the revised size of the blind is smaller and consequently less expensive.

How Does MeasureShield Operate?

Within the 14-day claim period, please email sales@blindzonline.co.uk with the following details in the order listed:

1. Your Full Name
2. Delivery Address
3. Your Contact Phone Number
4. Your Order Reference
5. Size(s) of the blind(s) for which you're claiming under MeasureShield
6. Dimensions of the new blind(s) you need as replacements.

After evaluating your claim, if approved, we'll give you a return number. You then need to return the blinds in question to our specified return address, which will be at your cost. The blinds must be returned in the original packaging and must be secure. If any components are damaged or missing upon receipt, we reserve the right to charge you for replacement parts, or in extreme cases where the blind cannot be reused, the full amount of a new blind.